



## Listening Skills

### ASSESSMENT # 2

Total Marks: 30

Answer the following questions:

**Q:1:** Short Questions: (12)

- I. What is the difference between active and passive listening? Give at least one example for each.
- II. What is the difference between hearing and listening?
- III. Outline the techniques that help you to listen actively.
- IV. What are the non-verbal aspects of listening that are important to consider when listening?

**Q:2:** What are the demonstration cues ? How can you apply them for better listening? (10)

**Q: 3:** The listening process may be interrupted by some barriers. What are these? (8)