



What is Conflict

ASSESSMENT # 1

Total Marks: 30

Answer the following questions:

Q: 1: Short Questions: (18)

- I. Define conflict.
- II. What are the guidelines to deal with conflicts effectively?
- III. How can you avoid a conflict?
- IV. Why is confrontation sometime beneficial?

Q: 2: What are reciprocal relationships? Describe using examples (12)