



ASSESSMENT # 3

Total Marks: 30

1. Give short answers for the following questions: (21)
- i. What is the 'facility management' about?
 - ii. What is meant by the term 'milk run deliveries'?
 - iii. What is meant by the term 'reverse logistics'?
 - iv. Deliveries can be made to customers from two sources. What are these?
 - v. Describe the procedures involved in production scheduling.
 - vi. Outline the procedures for Affective Order Management.
 - vii. Outline the benefits of outsourcing supply chain operations.

Project (9)

Take a critical look around you and see if you can see examples of poor logistics. You might find, for example, that a train is cancelled, a bus arrives at the wrong time, a delivery of goods arrives after the promised time, a shop runs out of a product that you want, a town centre is poorly laid out, and so on.

What could you do to improve these operations? Produce your findings in a report.