

ASSESSMENT

Total Marks: 30

1. Give short answers for the following questions: (12)
 - i. What are the convention hotels? Give an example.
 - ii. What are the basic differences between a hotel and a motel?
 - iii. How are extended stay hotels different from Bed and Breakfasts?
 - iv. What is the relationship between the hospitality industry and tourism?
2. Outline the characteristic features of the hospitality industry. (4)
3. Explain various functions of the major hotel departments. (4)
4. Outline the main job responsibilities for the following personnel in a hotel: (4)
 - a) General Manager
 - b) Residential Manager

Activity (6)

1. Investigate the range of hospitality businesses in your area. How many are there? What faction/section of the industry do they cater to the most? Prepare a brief report on what you discover.