

Managing Manufacturing & Delivery Operations

Assessment 4

Total Marks: 30

1. What is meant by the term 'reverse logistics'? **10**
2. Describe the procedures involved in production scheduling. **10**

Project

Take a critical look around you and see if you can see examples of poor logistics. You might find, for example, that a train is cancelled, a bus arrives at the wrong time, a delivery of goods arrives after the promised time, a shop runs out of a product that you want, a town centre is poorly laid out, and so on.

What could you do to improve these operations? Produce your findings in a report. **10**