

ASSESSMENT # 2

Total Marks: 30

1. Give short answers the following questions: (5+5+5)
 - i. Name each of the seven quality tools for solving process problems.
 - ii. Explain why project improvement tools are necessary and list a few key benefits.
 - iii. What are the main benefits of Check Sheets?

2. Choose one of the seven quality tools and describe a scenario in which it could be put to effective use. (7)

3. Create a simple flowchart for an imaginary scenario containing at least two procedures and one decision. (8)