

### ASSESSMENT # 11

Total Marks: 30

1. Give short answers to the following questions: (16)
  - i. Why do organisations want to have a good relationship with their employees?
  - ii. What is the role of HRM in developing good employee relations?
  - iii. Outline the objectives and functions of a good industrial relations system?
  - iv. What are the main elements of employee relations system?
2. Discuss different strategies that organizations may adopt to strengthen their relations with their employees? (7)
3. In any management system, labour relations are considered a fundamental part of the system and technique. (7)