

1. Give short answers for the followings: (16)
 - i. Outline the main skills required for project human resource management.
 - ii. What are the main area of knowledge for project human resource management?
 - iii. Define the term 'project interfaces.'
 - iv. What are human resource constraints of a project?
 - v. What are the five layers of needs as indicated by the Maslow's Hierarchy of Needs?
 - vi. What could be major sources of conflict during a project?
 - vii. How is staffing requirement identified for a project?
 - viii. What is the importance of the Reward and Recognition System?
2. What is Herzbergs' Theory of Motivation? How is this connected with staffing performance? (5)
3. Discuss staffing management plans in details. What type of information should be included in it? (5)
4. Discuss different approaches to conflict resolution. (4)