

ASSESSMENT # 18**Total Marks: 30****Answer the following questions:****Q: 1:** Short Questions (15)

- I. What is the difference between coaching and mentoring?
- II. What kind of job ads will be appreciated by Silents and Boomers?
- III. How might coaching be an important aspect of succession planning?

Q: 2: Discuss the importance of succession planning in organisations. (7)**Q: 3:** Describe how the development of targeted retention strategies might overcome the generation gap. (8)