

### ASSESSMENT # 8

Total Marks: 30

1. Short Question (20)
  - i. What does the word automate mean? and why might we automate a process?
  - ii. How might we automate a process? What steps would be involved?
  - iii. Define the term 'work flow'
  - iv. What are business rules? and how do they benefit the businesses?
  - v. Discuss the benefits and potential drawbacks of automating the processes.
  
2. What is the difference between workflow and work flow engine? Outline the steps involved in implementing a work flow engine. (10)