

### ASSESSMENT # 16

Total Marks: 30

Answer the following questions:

- Q: 1:** Short Questions (10)
- I. Describe the term “cycle of violence”.
  - II. Outline the warning signs that may indicate that a person is about to commit a violent act.
  - III. Describe the human resources actions that can prevent workplace violence.
  - IV. What are the two reasons for hiring the right people to prevent workplace violence?
  - V. How might a good security system prevent violence in the workplace?
- Q: 2:** Discuss the behaviour wheel theory developed by the psychologist Albert Bandura. (5)
- Q: 3:** Describe the seven-step process of managing anger introduced by Dr. Lynn McClure. (5)
- Q: 4:** Discuss the five stages of risk assessment. (5)
- Q: 5:** Describe the key strategies for screening job candidates. (5)