

### ASSESSMENT # 21

Total Marks: 30

1. Give short answers to the following questions: (20)
  - i. What is the framework for supply chain performance measurement?
  - ii. What is meant by the internal efficiency of a supply chain?
  - iii. What are the customer service metrics? And what do they measure?
  - iv. What is the difference between build to order and build to stock products?
  - v. Explain the term 'Data warehouse'.
  
2. Discuss in detail the operations that indicate supply chain performance. (10)