

**ASSESSMENT # 4**

**Total Marks: 30**

**Answer the following questions:**

**Q: 1:** Short Questions: 15

- a) Explain the term 'performance management'.
- b) What are the three fundamentals of performance management?

**Q: 2:** What type of questions are included in the following checklists: 15

- i. support plan checklist
- ii. ongoing support checklist
- iii. performance review checklist