

## Giving Effective Feedback

### ASSESSMENT # 12

Total Marks: 30

Answer the following questions:

1. When is feedback needed? Define constructive feedback. What are probing techniques?
2. Describe the different types of useful questions that improve communication skills.
3. Outline the different guidelines for asking the right questions in feedback session.
4. Discuss the six characteristics of an effective feedback.
5. Outline some tips on accepting criticism positively.