

Answer the following questions:

Q: 1: Short Questions. (15)

- I. What is the difference between low-pitched voice and high-pitched voice?
- II. "Emphasis changes the meaning of our words". Explain giving examples
- III. How do positive and negative aspects of facial expressions effect a communication?

Q:2: Outline the points which should be considered for speaking professionally. (7)

Q:3: Describe the ways for controlling physical nervousness during presentations. (8)