

ASSESSMENT # 17

Total Marks: 30

Answer the following questions:

1. Define knowledge and knowledge management and explain the difference between explicit and tacit knowledge.
2. Identify various knowledge management theoretical models.
3. Explain how a properly implemented knowledge management program can improve efficiency.
4. Describe the steps for employing a new knowledge management program in an organization.
5. Identify the required components for implementing a knowledge management framework within an organization.