

ASSESSMENT # 20

Total Marks: 30

- 1.** Give short answers to the following questions: (14)
 - i. What is the difference between a traditional project and an international project?
 - ii. What is a virtual project?
 - iii. Briefly outline the challenges involved in managing international projects.
 - iv. What is global leadership?
 - v. What is the importance of trust - building in global team management?
 - vi. Which special skills are required in global team members?
 - vii. What can be the source of conflict in global projects?

- 2.** Discuss, in detail, the conflict management procedures for global projects. (8)

- 3.** Which communication techniques which are used in global projects? Discuss in detail. (8)