

**ASSESSMENT # 15**

**Total Marks: 30**

**Answer the following questions:**

**Q: 1:** Short Questions (15)

- I. Describe some communication barriers.
- II. How are words the building blocks for good communication?
- III. How does one develop confidence for better communication?

**Q: 2:** Search and discuss the main types of Communication? (7)

**Q: 3:** Describe various techniques for building stronger and more positive relationships with people. (8)