

ASSESSMENT # 4

Total Marks: 30

Answer the following questions:

Q: 1: Short Questions (15)

- I. What is an ethical dilemma?
- II. Give some examples of potential dilemmas with clients.
- III. How would you handle ethical dilemmas caused by co-workers at the workplace?

Q: 2: Describe Nan DeMars's six-step plan for the graceful recovery from mistakes. (7)

Q: 3: Discuss the ways of resolving ethical dilemmas caused by supervisors. (8)