

### ASSESSMENT # 2

Total Marks: 30

Answer the following questions:

**Q: 1:** Short Questions. (15)

- I. Outline the different parts of the formal feedback framework.
- II. Describe the informal feedback framework.
- III. What is positive intent?

**Q:2:** Discuss the six characteristics of an effective feedback. (7)

**Q:3:** Outline some tips on accepting criticism positively. (8)