

### **ASSESSMENT # 1**

**Total Marks: 30**

**Answer the following Questions:**

1. Prepare a list of activities performed by the front office in a hotel. (6)
2. Define Reservation System. What are its various types? (6)
3. What are the responsibilities of the front office manager? (4)
4. Discuss the concept of yield management in details. (6)
5. Discuss the check in and checkout procedures of a hotel. (8)