

## Crisis Management

### ASSESSMENT # 12

Total Marks: 30

**Answer the following questions:**

**Q:1:** Short Questions: (20)

- I. What is crisis? Outline some categories of crisis that we may face.
- II. Why should we have a crisis management team?
- III. Explain some responsibilities of crisis management team.
- IV. Outline some key elements of crisis management training.

**Q:2.** What is Jonathan Bernstein's three pronged approach to crisis training? (10)