

**ASSESSMENT # 6****Total Marks: 30**

**Answer the following questions:**

**Q: 1:** Short Questions. (15)

- I. What is mediation?
- II. When is mediation effective?
- III. Describe the advantages and disadvantages of mediation in workplace.
- IV. How to make investigation plan to prevent workplace harassment?
- V. Describe the role of manager during the investigation.

**Q: 2:** Discuss the two types of mediators. Also describe their advantages and disadvantages. (7)

**Q: 3:** What is mediation in conflict management? Describe the process of meditation. (8)