

ASSESSMENT # 9**Total Marks: 30****Answer the following questions:****Q: 1:** Short Questions (15)

- I. Define Facilitation.
- II. What is a facilitator? Describe his/her role.
- III. Describe the various ways of establishing ground rules or norms.
- IV. What are facilitation skills?
- V. Describe the things that should be considered to ensure successful facilitation.

Q: 2: Write a note on “Robert’s Rules of Order”. (7)**Q: 3:** Outline the various facilitation skill levels. (8)