

ASSESSMENT # 12

Total Marks: 30

Answer the following questions:

Q: 1: Short Questions (15)

- I. What is a conflict?
- II. What is the difference between interpersonal conflict and inner conflict?
- III. Outline some assumptions about conflicts.
- IV. Describe group conflict.
- V. Explain the difference between Spontaneous and Reflective Behaviour.

Q: 2: What is the difference between open conflict and hidden conflict? (7)

Q: 3: Describe the “Johari Window” for self-awareness and group relationships’ development. (8)