

**ASSESSMENT # 5****Total Marks: 30**

1. Give short answers for the following questions: (14)
- i. What is the 'facility management' about?
  - ii. What is meant by the term 'milk run deliveries'?
  - iii. What is meant by the term 'reverse logistics'?
  - iv. Deliveries can be made to customers from two sources. What are these?
  - v. Describe the procedures involved in production scheduling.
  - vi. Outline the procedures for Affective Order Management.
  - vii. Outline the benefits of outsourcing supply chain operations.
2. "The more flexible, responsive, and cost effective the supply chain is, the more likely the product will be to succeed in its market." Discuss this (8)

**Project (8)**

Take a critical look around you and see if you can see examples of poor logistics. You might find, for example, that a train is cancelled, a bus arrives at the wrong time, a delivery of goods arrives after the promised time, a shop runs out of a product that you want, a town centre is poorly laid out, and so on.

What could you do to improve these operations? Produce your findings in a report.